



REPUBLIC OF THE PHILIPPINES

NATIONAL DISASTER RISK REDUCTION AND MANAGEMENT COUNCIL

National Disaster Risk Reduction and Management Center, Camp Aguinaldo, Quezon City, Philippines

JUL 27 2021

MEMORANDUM

No. 78 s. 2021

TO : ALL NDRRMC MEMBER AGENCIES
RDRRMCs/OCD REGIONAL OFFICES

SUBJECT : NDRRMC Emergency Alert and Warning Messages (EAWM)
Standard Operating Procedures (SOP)

The transmission of Emergency Alert and Warning Messages (EAWM) is imperative to comply with the provisions of Republic Act (RA) 10639, also known as "The Free Mobile Disaster Alerts Act," which mandates the telecommunications service providers to send free mobile alerts in the event of disasters caused by natural and human-induced hazards.

In order to systemize the process, the formalization of a **Standard Operating Procedure (SOP)** is essential in determining the functions of key government agencies and offices involved in the dissemination of the EAWM. This NDRRMC EAWM SOP will be useful in having uniformity or common drive towards success and outstanding performance that will assist the National Disaster Risk Reduction and Management Operations Center (NDRRMOC) in maintaining quality control and quality assurance processes.

In this regard, this NDRRMC Memorandum is hereby issued to provide for the utilization of the NDRRMC EAWM SOP. The NDRRMOC as the emanating office of the EAWM, the warning agencies, and other NDRRMC agencies and offices involved in the process shall adhere to this SOP as the standard process in disseminating EAWMs.

All previously identified triggers / parameters and procedures used in disseminating EAWM are hereby superseded by the provisions of the SOP.

For information and guidance.

For the Chairperson, NDRRMC:



UNDERSECRETARY RICARDO B JALAD
Executive Director, NDRRMC and
Administrator, OCD