



NATIONAL DISASTER RISK REDUCTION AND MANAGEMENT COUNCIL

National Disaster Risk Reduction and Management Center, Camp Aguinaldo, Quezon City, Philippines

SEP 0 5 2022

MEMORANDUM No. <u>137</u>, s. 2022

TO

ALL MEMBERS OF DISASTER RISK REDUCTION

AND MANAGEMENT COUNCILS AT THE NATIONAL, REGIONAL, PROVINCIAL, CITY, MUNICIPAL LEVELS AND BARANGAY DISASTER RISK REDUCTION AND MANAGEMENT

COMMITTEES

SUBJECT

Dissemination of Checklist of Typing of Emergency

Operations Centers (EOCs) and Results of Pilot-

Assessment

In order to standardize, streamline and operationalize the capabilities and resources of EOCs by government agencies and local government units (LGUs), the National Disaster Risk Reduction and Management Council (NDRRMC) through the Office of Civil Defense (OCD) Operations Service (OS) formulated the Checklist for the Typing¹ of EOCs.

Based on the results of pilot self-assessment² of the checklist by selected provinces and LGUs, majority of EOCs of LGUs fall under Type 4 EOC, to include the EOCs of selected Provinces and Cities. The assessment results emphasize the need for EOCs to catch up in terms of operational capabilities and resources.

		Compliance of with th	e Typing Checklist by Se	lected LGUs	* ***
	Type 1 EOC Recommended for National / Regional Agency; Provincial DRRMO; City DRRMO (Highly Urbanized City)	Type 2 EOC Recommended for City DRRMO (Independent Component City): Municipal DRRMO (1st 0 20 Income Class Municipality)	Type 3 EOC Recommended for Municipal DRRMO (3rd to 4th Income Class Municipality)	Type 4 EOC Recommended for Municipal DRRMO (5th to 6th Income Class Municipality) Barangays	Total LGUS assessed (SAMPLE SIZE)
Province	0 (0.00%)	2 (15.38%)	3 (23.08%)	8 (61.54%)	13
Highly Urbanized City	1 (10.00%)	3 (30.00%)	3 (30.00%)	4 (30.00%)	11
Independent Component City	0 (0.00%)	1 (33.33%)	2 (33.33%)	1 (33.33%)	4
Component City	0 (0.00%)	1 (8.33%)	2 (16.67%)	9 (75.00%)	12
1st Income Class Municipality	0 (0.00%)	1 (7.14%)	4 (28.57%)	9 (64.29%)	14
2 nd Income Class Municipality	0 (0.00%)	1 (8.33%)	1 (8.33%)	10 (83.33%)	12
3rd Income Class Municipality	0 (0.00%)	2 (15.38%)	2 (15.38%)	10 (69.23%)	14
4th Income Class Municipality	0 (0.00%)	0 (0.00%)	0 (0.00%)	12 (100.00%)	2
5th Income Class Municipality	0 (0.00%)	1 (12.50%)	0 (0.00%)	8 (87.50%)	9
6th Income Class Municipality	0 (0.00%)	0.00%	0.00%	5 (100.00%)	5
TOTAL	1 (0.94%)	12 (11.32%)	17 (16.04%)	7 (71.70%)	106 (100%)

¹ The term "type" describes capability. In Incident Command System (ICS), typing is made using a number, with 1 as the highest capability or capacity, 2 as the next highest, etc. Type 1 EOC has the highest level of training, experience, self- sufficiency, and generally suitable for the most complex requirements.

² Pilot self-assessment conducted from 07 to 29 July 2022. Selection of LGUs were made by the OCD Regional Offices via purposive sampling.

This NDRRMC Memorandum is hereby issued to disseminate the Checklist of Typing of EOCs for use by agencies and LGUs. It should be emphasized that the intent of using the Typing Checklist is to serve as supplementary reference in support for the establishment, modernization and upgrading of EOCs by agencies and LGUs. The requirements indicated in the checklist are recommendatory, subject to availability of resources and appropriateness in the requirements of the agency/ LGU. With this, an agency/LGU can increase capacities and go beyond the recommended Type or modify/enhance/expand any of the requirements, as deemed necessary.

The NDRRMC through the OCD shall continue to enhance the Checklist of Typing of EOCs based on its progressive implementation as well as all succeeding consultations and feedback from end-users.

For information and guidance.

For the Chairperson, NDRRMC:

USEC RAYMUNDO B. FERRER DExecutive Director, NDRRMC and Administrator, OCD





Typing of Emergency Operations Centers (EOCs) Recommended Minimum Capability and Resource Requirements

Purpose: To standardize, streamline and operationalize the operational capabilities and resources of Emergency Operations Centers (EOCs) by

wides scope of monitoring and coordination functions based on geographic coverage; with compiler equipage of resources (as compored with Type 1 EOC) RECOMINENDED END-USERS	Government Agencies	ement (DRRM) as well as Local Governme	nt Units (LGUs)		
widest scope of monitoring and coordination functions abead on geographic coverage; with molinal adjustments on equipage of resources (with certification property) and the provincial DRRM or Provincial DRRMO (highly Urbanized City) All ECC personnel finished the following courses, among others (with Certification on Republic Act 19121, NDRRMC Response Cluster System, Cluster Reporting and other essentials of disaster response of incentation on Disaster Risk Assessment methodologies such as Pre-Disaster Risk Assessment methodologies such as Pre-Disaster Risk Assessment	TYPE 1 EOC	TYPE 2 EOC	TYPE 3 EOC	TYPE 4 EOC	
RECOMMENDED END-USERS Find-sears may adopt higher ECO types based on availability of respective accourses and capabilities City DRRMO (Highly Urbanized City)	widest scope of monitoring and coordination functions based on geographic coverage; with complete equipage of	relatively wide scope of monitoring and coordination functions based on geographic coverage; with minimal adjustments on	EOCs performing usual monitoring and coordination	Most basic EOC type; recommended for EOCs with minimum available standard but essential resources for monitoring and coordination functions	
 Emergency Medical Services NC II Course Emergency Telecommunicator Course Emergency Telecommunicator Course 	resources National / regional government agency involved in DRRM Provincial DRRMO City DRRMO (Highly Urbanized City) All EOC personnel finished the following courses, among others (with Certification/Documentation): Orientation on Republic Act 10121, NDRRMC Response Cluster System, Cluster Reporting and other essentials of disaster response Orientation on Disaster Risk Assessment methodologies such as Pre-Disaster Risk Assessment EOC Management Training All levels of Incident Command System (ICS) Courses Rapid Damage Assessment and Needs Analysis (RDANA) Training Risk Communication Basic Fire Safety Exercise Design Course NTC Radio Operator Training (Government Radio Operator Certificate) Contingency Planning Training Course Advanced GIS Training (for selected personnel) Basic Occupational Safety and Health (BOSH) Training for SO2 (40hrs) Emergency Medical Services NC II Course	equipage of resources (as compared with Type1 EOC) RECOMMENDED E *End-users may adopt higher EOC types based on avairation of City DRRMO (Independent Component City and Component City) Municipal DRRMO (1st to 2nd Income Class Municipality) TRAINING COU All EOC personnel finished the following courses, among others (with Certification/Documentation): Orientation on Republic Act 10121, NDRRMC Response Cluster System, Cluster Reporting and other essentials of disaster response Orientation on Disaster Risk Assessment methodologies such as Pre-Disaster Risk Assessment EOC Management Training All levels of Incident Command System (ICS) Courses Rapid Damage Assessment and Needs Analysis (RDANA) Training Risk Communication Basic Fire Safety Exercise Design Course NTC Radio Operator Training (Government Radio Operator Certificate) Contingency Planning Training Course Basic GIS Training (for selected personnel) Basic Occupational Safety and Health (BOSH) Training for SO2 (40hrs) Emergency Medical Services NC II Course	IND-USERS Ability of respective resources and capacities Municipal DRRMO (3rd to 4th Income Class Municipality) IRSES All EOC personnel finished the following courses, among others (with Certification/Documentation): Orientation on Republic Act 10121, NDRRMC Response Cluster System, Cluster Reporting and other essentials of disaster response Orientation on Disaster Risk Assessment methodologies such as Pre-Disaster Risk Assessment EOC Management Training Basic Incident Command System (ICS) Rapid Damage Assessment and Needs Analysis (RDANA) Training Risk Communication Basic Fire Safety Exercise Design Course NTC Radio Operator Training (Government Radio Operator Certificate) Basic Occupational Safety and Health (BOSH)	Municipal DRRMO (5th to 6th Income Class Municipality) Barangays All EOC personnel finished the following courses, among others (with Certification/Documentation): Orientation on Republic Act 10121, NDRRMC Response Cluster System, Cluster Reporting and other essentials of disaster response Orientation on Disaster Risk Assessment methodologies such as Pre-Disaster Risk Assessment EOC Management Training Basic Incident Command System (ICS) Rapid Damage Assessment and Needs Analysis (RDANA) Training Risk Communication Basic Fire Safety Basic Occupational Safety and Health (BOSH)	

As of August 2022

	TYPE 1 EOC	TYPE 2 EOC		TYPE 3 EOC		TYPE 4 EOC
	POLICIES, GUIDELINES			ND DOCUMENTATIONS		
Doc	cuments on Standardization	Documents on Standardization	Doo	cuments on Standardization		ocuments on Standardization
0	ISO 9001 Certification Policies/ guidelines/ standard operating procedures on EOC Management and Operations	 Policies/ guidelines/ standard operating procedures on EOC Management and Operations 	0	Policies/ guidelines/ standard operating procedures on EOC Management and Operations	0	Policies/ guidelines/ standard operating procedures on EOC Management and Operations
		Organization-related Documents	Org	ganization-related Documents	Or	ganization-related Documents
Org	anization-related Documents	 Organization structure established within the EOC 	0	Organization structure established within the EOC	0	Organization structure established within the EOC
0	Organization structure established within the EOC	Designation orders/ assignment orders (Memo, Office Order Frequetive Order state or applicable)	0	Designation orders/ assignment orders (Memo, Office	0	Designation orders/ assignment orders (Memo, Office
0	Designation orders/ assignment orders (Memo, Office Order, Executive Order, etc. as applicable)	Office Order, Executive Order, etc. as applicable) Checklist of duties and responsibilities		Order, Executive Order, etc. as applicable)		Order, Executive Order, etc. as applicable) Checklist of duties and responsibilities
0	Checklist of duties and responsibilities	Checklist of duties and responsibilities	0	Checklist of duties and responsibilities	0	Checklist of duties and responsibilities
0	Checkinst of duties and responsibilities	Plans	Plai	ne	Pla	ne
Plan	ns.		0	Approved Public Service Continuity Plan of the	0	Approved Public Service Continuity Plan of the
0	Approved Public Service Continuity Plan of the	agency/office		agency/office		agency/office
0	agency/office Approved response plans, emergency plans and	 Approved response plans, emergency plans and other plans related to EOC Management and 	0	Approved response plans, emergency plans and other plans related to EOC Management and Operations	0	Approved response plans, emergency plans and other plans related to EOC Management and Operations
	other plans related to EOC Management and Operations	Operations O Approved and updated Local DRRM Plans (for	0	Approved and updated Local DRRM Plans (for LGUs only)	0	Approved and updated Local DRRM Plans (for LGUs only)
0	Approved and updated Local DRRM Plans (for LGUs	LGUs only)		,		,
	only)		Othe	er Admin Documents	Oth	ner Admin Documents
011	41 · B	Other Admin Documents	0	Directories	0	Directories
	er Admin Documents	o Directories	0	Daily time record/ timesheet/attendance sheet	0	Daily time record/ timesheet/attendance sheet
0	Directories	 Daily time record/ timesheet/attendance sheet 	0	Visitors log sheet	0	Visitors log sheet
0	Daily time record/ timesheet/attendance sheet	Visitors log sheet	0	Activity logs/documents	0	Activity logs/documents
0	Visitors log sheet	Activity logs/documents	0	Property documents	0	Property documents
0	Activity logs/documents	Property documents	0	Updated inventory of EOC supplies and equipment	0	Updated inventory of EOC supplies and equipment
0	Property documents Updated inventory of EOC supplies and equipment	 Updated inventory of EOC supplies and equipment Consolidation/ repository of all policies, issuances, 	0	Consolidation/ repository of all policies, issuances, directives, IEC materials, etc. relevant to DRRM	0	Consolidation/ repository of all policies, issuances, directives, IEC materials, etc. relevant to DRRM
0	Consolidation/ repository of all policies, issuances,	directives, IEC materials, etc. relevant to DRRM	0	Financial and other administrative documents	0	Financial and other administrative documents
0	directives, IEC materials, etc. relevant to DRRM	 Financial and other administrative documents 	0	MOA/MOUs with other partners (agencies, LGUs, non-	0	MOA/MOUs with other partners (agencies, LGUs, non-
0	Financial and other administrative documents	 MOA/MOUs with other partners (agencies, LGUs, 		government/private sector) for resources support		government/private sector) for resources support
0	MOA/MOUs with other partners (agencies, LGUs, non-government/private sector) for resources support	non-government/private sector) for resources support				· · · · · · · · · · · · · · · · · · ·

TYPE 1 EOC	TYPE 2 EOC	TYPE 3 EOC	TYPE 4 EOC
	ROOMS, AMENITIES A		
For operations-use Responsible official's room/office	For operations-use Responsible official's room/office	For operations-use Responsible official's room/office	For opeations-use Responsible official's room/office
 Conference room Meeting/briefing room Centralized situation/monitoring room Communications room (for receiving calls; serves as hotline center) Joint Information Center/ media room/ public 	 Conference room Meeting/briefing room Gender-sensitive restroom Centralized situation/monitoring room Communications room (for receiving calls; serves as hotline center) 	 Conference room Meeting/briefing room Situation/monitoring room Communications room (for receiving calls; serves as hotline center) Joint Information Center/ media room/ public 	 Conference room Meeting/briefing room Situation/monitoring room Joint Information Center/ media room/ public information room (for all engagements with mass media)
information room (for all engagements with mass media) Radio Room (for operating HF radios, etc.) For admin and support functions	 Joint Information Center/ media room/ public information room (for all engagements with mass media) Radio Room (for operating HF radios, etc.) For admin and support functions	information room (for all engagements with mass media) Radio Room (for operating HF radios, etc.) For admin and support functions	For admin and support functions Administrative room Restroom/washing area/sanitation area Pantry/kitchen
 Administrative room Restroom (must be gender sensitive) Pantry/kitchen Recreation/break area Washing area/sanitation area Water storage/tank Lactation station/area Sleeping quarters Locker room/area Storage room/area ICT Room Data Processing Center Mechanical/electrical switch room 	 Administrative room Restroom (must be gender sensitive) Pantry/kitchen Recreation/break area Washing area/sanitation area Water storage/tank Lactation station/area Sleeping quarters Locker room/area Storage room/area ICT Room Data Processing Center Mechanical/electrical switch room 	 Administrative room Restroom/washing area/sanitation area Pantry/kitchen Storage room/area Lactation station/area Sleeping quarters ICT Room Data Processing Center Mechanical/electrical switch room Amenities Front/reception desk With signage and markers for all rooms and routes 	 Lactation station/area Sleeping quarters Storage room/area ICT Room Data Processing Center Mechanical/electrical switch room Amenities Front/reception desk With signage and markers for all rooms and routes
Amenities Front/reception desk Visitors' area With signage and markers for all rooms and routes	Amenities Front/reception desk With signage and markers for all rooms and routes		

TYPE 1 EOC	TYPE 2 EOC	TYPE 3 EOC	TYPE 4 EOC			
OFFICE EQUIPMENT AND TOOLS						
Machines/equipment/tools	Machines/equipment/tools	Machines/equipment/tools	Machines/equipment/tools			
 Status displays /monitor screens Television and radio broadcast receivers 	 Status displays /monitor screens Television and radio broadcast receivers 	 Status displays /monitor screens Television and radio broadcast receivers 	 Status displays /monitor screens Television and radio broadcast receivers 			
Desktop/laptop computers per staff	Desktop/laptop computers per staff	Desktop/laptop computers per staff	Desktop/laptop computers per staff			
PrinterPhotocopy machine	PrintersPhotocopy machine	PrinterPhotocopy machine	PrinterPhotocopy machine			
o Scanner	o Scanner	o Scanner	o Scanner			
Projector and screenPublic address system / sound system	Projector and screenPublic address system / sound system	Projector and screen	Projector and screen			
		Printed Displays	Printed Displays			
Furnitures	Furnitures	o Visual aids (maps, charts, infographics)	o Visual aids (maps, charts, infographics)			
o Tables and chairs	Tables and chairs	 Updated AOR map 	o Updated AOR map			
 Filing cabinets 	o Filing cabinets					
		Furnitures	Furnitures			
Printed Displays	Printed Displays	o Tables and chairs	o Tables and chairs			
 Visual aids (maps, charts, infographics) 	 Visual aids (maps, charts, infographics) 	o Filing cabinets	 Filing cabinets 			
 Updated GIS-based AOR map 	 Updated GIS-based AOR map 					
		Office Supplies	Office Supplies			
Office Supplies	Office Supplies	o White board	White board			
 White board 	o White board	o Paper shredder	o Paper shredder			
o Paper shredder	o Paper shredder	 Other commonly used supplies such as pens, 	Other commonly used supplies such as			
 Other commonly used supplies such as pens, papers, clips, tapes, flipcharts, etc. 	 Other commonly used supplies such as pens, papers, clips, tapes, flipcharts, etc. 	papers, clips, tapes, flipcharts, etc.	pens, papers, clips, tapes, flipcharts, etc.			

TYPE 1 EOC	TYPE 2 EOC	TYPE 3 EOC	TYPE 4 EOC				
SAFETY AND SECURITY FEATURES							
Fire Safety	Fire Safety	Fire Safety	Fire Safety				
o Emergency/fire alarm system	o Emergency/fire alarm system	o Fire sprinkler	o Fire sprinkler				
o Fire sprinkler	o Fire sprinkler	o Fire extinguisher	o Fire extinguisher				
o Fire axe	o Fire axe	 Fire exit area (with light/signage) 	 Fire exit area (with light/signage) 				
o Fire blanket	o Fire blanket						
Fire extinguisher	o Fire extinguisher	Health	Health				
Fire exit area (with light/signage)	 Fire exit area (with light/signage) 	 Temperature checker 	o Temperature checker				
		 Alcohol dispenser 	 Alcohol dispenser 				
Health	Health	 Emergency/medical box 	 Emergency/medical box 				
Temperature checker	o Temperature checker						
Alcohol dispenser	 Alcohol dispenser 	Backup Power	Backup Power				
 Emergency/medical box 	 Emergency/medical box 	 Emergency lights 	 Emergency lights 				
 Blood pressure monitor 	 Blood pressure monitor 	o Generator set	 Generator set 				
 Health services/medical room (for EOC duty personnel) 	 Health services/medical room (for EOC duty personnel) 	Security	Security				
Triage area (for EOC duty personnel relative to	Triage area (for EOC duty personnel relative to	o CCTV	o CCTV				
infectious disease and trauma)	infectious disease and trauma)	With dedicated security personnel	o With dedicated security personnel				
Backup Power	Backup Power	Canada Cafatu	Compared Sofiate				
 Generator set 	o Generator set	General Safety O PPE per staff*	General Safety O PPE per staff*				
Emergency lights	o Emergency lights						
		 Proof of compliance with all recommended safety measures based on EOC risk 	 Proof of compliance with all recommended safety measures based on EOC risk 				
Security	Security	assessment	assessment				
o CCTV	o CCTV						
With dedicated security personnel	With dedicated security personnel						
General Safety	General Safety						
PPE per staff *	PPE per staff *						
 Proof of compliance with all recommended safety measures based on EOC risk assessment 	 Proof of compliance with all recommended safety measures based on EOC risk assessment 		*nor Dula 1090 Cocumational Health and Standards				

*per Rule 1080, Occupational Health and Standards

TYPE 1 EOC	TYPE 2 EOC	TYPE 3 EOC	TYPE 4 EOC				
NETWORK AND CONNECTIVITY TOOLS AND EQUIPMENT							
Internet/ Wide and Local Area Network Connectivity	Internet/ Wide and Local Area Network Connectivity Committed Information Rate (CIR) – Direct Access	Internet/ Wide and Local Area Network Connectivity	Internet/ Wide and Local Area Network Connectivity				
 Committed Information Rate (CIR) – Direct Access Internet High-bandwidth Leased Line Connection Internet/ Wide and Local Area Network Equipment Computer Server Multi-WAN Router/Access Point Core Switch Distribution Switch Access Switch KVM Switch Collaboration Server Video Conferencing Equipment Network Attached Storage Cloud-based Storage VoIP Phone Integrated Services Router 	Internet High-bandwidth Leased Line Connection Internet/ Wide and Local Area Network Equipment Computer Server Multi-WAN Router/Access Point Core Switch Distribution Switch Access Switch KVM Switch Collaboration Server Video Conferencing Equipment Network Attached Storage Cloud-based Storage VolP Phone Integrated Services Router Structured Cabling Wireless Access Point	 Direct Access Internet High-bandwidth Leased Line Connection Internet/ Wide and Local Area Network Equipment Computer Server Multi-WAN Router/Access Point Core/Distribution Switch Access Switch KVM Switch Video Conferencing Equipment Network Attached Storage VolP Phone Structured Cabling Wireless Access Point 42RU Data Cabinet UPS 3000VA External hard drives 	Internet/ Wide and Local Area Network Equipment Router/Access Point Core/Distribution Switch Access Switch KVM Switch Video Conferencing Equipment Network Attached Storage VolP Phone Wireless Access Point 12RU Data Cabinet UPS 2500VA External hard drives Portable WiFi/ mobile router				
 Structured Cabling Wireless Access Point 42RU Data Cabinet UPS 5000VA External hard drives 	 42RU Data Cabinet UPS 5000VA External hard drives Portable WiFi/ mobile router 	 Portable WiFi/ mobile router Network Security UTM System Anti-Virus Software 	UTM SystemAnti-Virus Software				
 Portable WiFi/ mobile router Network Security UTM System Anti-Virus Software 	Network Security UTM System Anti-Virus Software						

TYPE 1 EOC	TYPE 2 EOC	TYPE 3 EOC	TYPE 4 EOC			
COMMUNICATION TOOLS AND EQUIPMENT						
Radio Communications System	Radio Communications System	Radio Communications System	Radio Communications System			
o Integrator	o HF Base Radio	HF Base Radio	o HF Base Radio			
○ HF Base Radio	o HF Radio Modem	HF Radio Modem	o HF Radio Modem			
○ HF Radio Modem	o UHF Handheld Radio	UHF Handheld Radio	UHF Handheld Radio			
o UHF Handheld Radio	o UHF Fixed Repeater System	UHF Fixed or/ Transportable Repeater	UHF Fixed or/ Transportable Repeater			
 UHF Fixed Repeater System 	o UHF Dispatch System	System	System			
o UHF Dispatch System	o UHF Transportable Repeater	UHF Telescope Mast	UHF Telescope Mast			
o UHF Transportable Repeater	o UHF Telescope Mast					
 UHF Telescope Mast 		Satellite Communications System	Satellite Communications System			
	Satellite Communications System	Satellite Phone	Satellite Phone			
Satellite Communications System	o Satellite Phone	Very Small Aperture Terminal (VSAT)				
o Satellite Phone	 Very Small Aperture Terminal (VSAT) 	VSAT Genset	Telephony System			
 Very Small Aperture Terminal (VSAT) 	○ VSAT Genset	o VSAT UPS	Landlines/ telephone lines			
 VSAT Genset 	o VSAT UPS		Cellular/mobile/smart phones			
o VSAT UPS		Telephony System	o Facsimile			
	Telephony System	Landlines/ telephone lines				
Telephony System	 Landlines/ telephone lines 	Cellular/mobile/smart phones				
o Landlines/ telephone lines	o Cellular/mobile/smart phones	o Facsimile				
o Cellular/mobile/smart phones	o Facsimile					
o Facsimile		Unmanned Aerial System (UAS)				
	Unmanned Aerial System (UAS)	o Drones				
Unmanned Aerial System (UAS)	o Drones					
o Drones						

	TYPE 1 EOC		TYPE 2 EOC		TYPE 3 EOC	TYPE 4 EOC	
	SOFTWARE AND COMPUTER PROGRAMS						
0	Office tools software application	0	Office tools software application	0	Office tools software application	0	Office tools software application
0	Anti-virus software application	0	Anti-virus software application	0	Anti-virus software application	0	Anti-virus software application
0	Video teleconferencing subscription	0	Video teleconferencing subscription	0	Video teleconferencing subscription	0	Video teleconferencing subscription
0	Digital reports/ online dashboard	0	Digital reports/ online dashboard	0	Digital reports/ online dashboard	0	Digital reports/ online dashboard
0	GIS software application	0	GIS software application	0	Social media accounts	0	Social media accounts
0	Social media accounts	0	Social media accounts	0	SMS Blast System	0	SMS Blast System
0	SMS Blast System	0	SMS Blast System				
0	Centralized Online/Automated Dispatch System						
			FACIL	ITY			
0	With insurance coverage for the facility	0	With insurance coverage for the facility	0	With insurance coverage for the facility	0	With insurance coverage for the facility
0	With printed facility diagrams (e.g. floor plan)	0	With printed facility diagrams (e.g. floor plan)	0	With printed facility diagrams (e.g. floor plan)	0	With printed facility diagrams (e.g. floor plan)
0	With perimeter fence and gate	0	With perimeter fence and gate	0	With perimeter fence and gate	0	With perimeter fence and gate
0	With parking lot	0	With parking lot	0	With parking lot	0	With parking lot
0	With gender-sensitive and PWD-friendly facility features	0	With gender-sensitive and PWD-friendly facility features	0	With gender-sensitive and PWD-friendly facility features	0	With gender-sensitive and PWD-friendly facility features
0	With ventilation system inside the facility	0	With ventilation system inside the facility	0	With ventilation system inside the facility	0	With ventilation system inside the facility
0	With available mirror/ backup facility	0	With available mirror/ backup facility				
			MOBIL	ITY			
0	With mobile EOC	0	With mobile EOC	0	With dedicated service vehicle	0	With dedicated service vehicle
0	With dedicated service vehicle	0	With dedicated service vehicle	0	With dedicated motorcycle	0	With dedicated motorcycle
0	With dedicated motorcycle	0	With dedicated motorcycle	0	With GPS installed in vehicles	0	With GPS installed in vehicles
0	With GPS installed in vehicles	0	With GPS installed in vehicles	0	With dispatch system for monitoring of vehicles	0	With dispatch system for monitoring of vehicles
0	With dispatch system for monitoring of vehicles	0	With dispatch system for monitoring of vehicles				